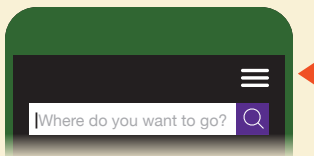


OPPORTUNITY PASS

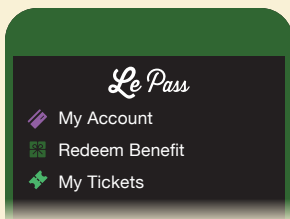
setup + user guide

enter your code to unlock passes:

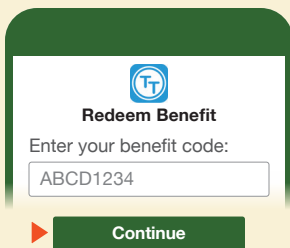
- 1 Open the Le Pass app and tap the **three lines** (☰) in the top right corner to open the account menu.



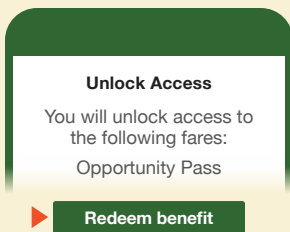
- 2 Tap the **Redeem Benefit** button on the account menu page.



- 3 Enter your 8-digit Opportunity Pass code and tap **Continue** at the bottom.




- 4 Tap **Redeem benefit** on the next page. If you are not already logged in, you will be asked to enter your cell phone number and create a Le Pass account.

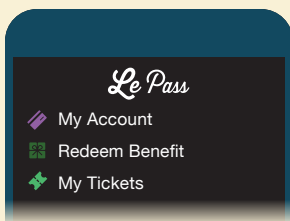


- 5 You should see a **Code redeemed** message. Your account is now set up to use Opportunity Pass!

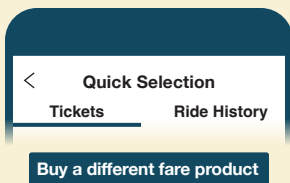



downloading your first pass:

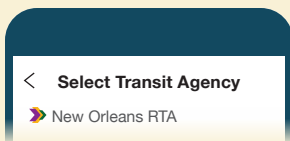
- 1 Tap the  **My Tickets** button in the account menu.



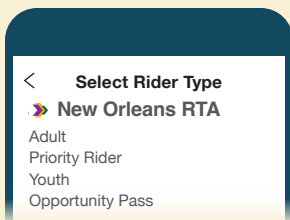
- 2 On the Quick Selection page, tap **Buy a different fare product**.



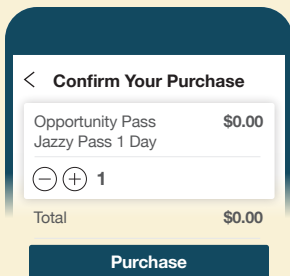
- 3 On the Select Transit Agency page, choose  **New Orleans RTA**.




- 4 On the Select Rider Type page, choose **Opportunity Pass**.

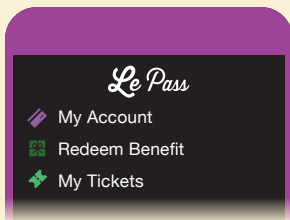


- 5 Confirm your total is \$0.00 then tap **Purchase**. You can download one (free) 1 Day Jazzy Pass each day. Each pass is valid for 24 hours of travel.

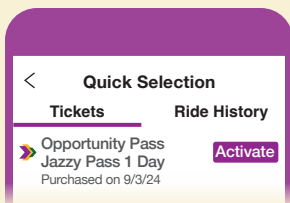


using your pass to ride RTA transit:

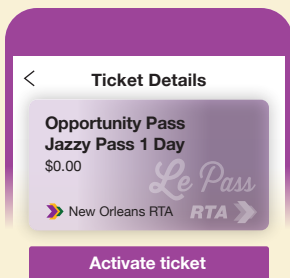
1 Tap the  **My Tickets** button in the account menu.



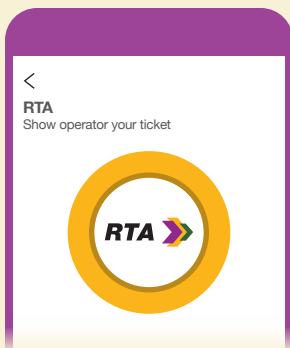
2 Find your pass on the quick selection page and tap **Activate**.



3 When you are ready to get on the bus, tap **Activate ticket**.



4 Show your phone screen to the driver when boarding. Each pass is valid for 24 hours of travel and can be used on all RTA bus, streetcar and ferry routes.





resources and contact info:

general transit info and questions:



RTA Customer Service Rideline
504-248-3900

Opportunity Pass updates and FAQs:



**SCAN TO
VISIT WEBSITE**

[rideneworleans.org/
opportunitypass](https://rideneworleans.org/opportunitypass)

Opportunity Pass program questions:



Opportunity Pass email
opportunitypass@rideneworleans.org

transit experience feedback form:



**SCAN TO
FILL OUT FORM**

[forms.gle/
MVBrpisj7qxe8QTJ6](https://forms.gle/MVBrpisj7qxe8QTJ6)

